



Carlisle West Community Panel Update

Meeting Date – 25 March 2024

Lead Officer - Paul Musgrave

1.0 Purpose / Summary

- 1.1 The report updates this Community Panel on recent activity by Cumberland Council within this Community Panel area.
- 1.2 The work of the Community Panel contributes to the achievement of the Council Plan 2023 - 2027 vision:
 - Cumberland Council takes a fresh approach to the delivery of inclusive services that are shaped by our residents and communities.
 - By enabling positive outcomes for health and wellbeing, prosperity and the environment we will fulfil the potential of our people and our area.
- 1.3 The Council Plan aims to improve the health and wellbeing of our residents through the following priorities:
 - Addressing inequalities
 - Local economies that work for local people
 - Environmental resilience and the climate emergency
 - Delivering excellent public services
- 1.4 This Community Panel has also identified the following priorities for this panel area which are:
 - The environment
 - Crime & anti-social behaviour
 - Housing
 - The Public Service Framework
 - The City Centre

2.0 Recommendations

2.1 Members note the contents of the report.

3.0 Background

3.1 This report sets out the activity that has taken place within this Community Panel area in the last quarter that has been led or supported by Cumberland Council. It also makes reference to consultations that are Cumberland wide or specific to this area.

3.2 This Community Panel covers the wards of Belle Vue, Castle, Denton Holme, Morton and Yewdale.

Network Events

3.3 A community network event was held at Morton Manor Community Centre on the 6 March. There was an opportunity for the community/groups/organisations to consider in more detail the priorities that have been set by the community panel which are set out in paragraph 1.4.

3.4 This has helped contribute towards developing the Neighbourhood Investment Plan and has given a stronger steer around the priorities when agreeing investments.

3.5 **Carlisle Youth Festival** - This took place on 24 February 2024 at Carlisle Youth Zone and was led by the youth and supported by organisations. The steering group consists of young people connected with Youth Councils and Carlisle Youth Zone, Community Development Team, Youth council, PINC, People First and University of Cumbria. There were different zones created which included Make a difference – environmental activities, Be active (indoor and outdoor) Have a go, Young bands and performances, quiet zone, have a go movement, have a go food related, wellness and arts. This event received funding last financial year from County Council.

3.6 **Raffles Community Planning –**

At the end of January a multi-agency patch walk was held in Raffles starting from the Lookout Community Hub. Riverside Housing, the Police and Council Officer's attended. There is a will to develop some community planning initiatives. The option of developing a strategic plan for the neighbourhood is being explored, utilising the United Kingdom Shared Prosperity Funding.

An initial development is that there is an Operation Respect day planned in the community on 23 July 2024. Further details will be available for the next community panel meeting in the summer.

Active Cumbria

- 3.7 **Street Tag** - On 3 January 2024, the previous school based programme was relaunched with a whole new format. The previous locality leader boards were merged to match the two new unitary authorities, and it was opened up to include more settings other than just schools. Now workplaces, community organisations, sports clubs, and families are able to create teams and compete on one of the two leader boards.
- 3.8 Season 1 of the new programme finishes on the 13 March 2024 and 36 schools and organisations from across Cumberland are engaging in this year's programme so far. Active Cumbria will be able to share the results and outcomes of that first season in due course.
- 3.9 **Active Travel to School** - Bikeability training has been delivered in the following schools in the panel area, Belle Vue (60 pupils in Year 1 and 61 pupils in Years 5 and 6), Newlathes Junior (44 pupils in Year 6), Bishop Harvey Goodwin (17 pupils in Year 6). In addition, Newlathes Infant School have undertaken Active Start training for Early Years.
- 3.10 **Ramblers Wellbeing Walks** - Two Walk Leader (WL) training sessions have been delivered in the Carlisle area this financial year with 14 attendees. The Travel Actively team have also delivered their own additional training sessions. Walk Leaders have also had the opportunity to attend Dementia Friends training.
- 3.11 Currently there is a weekly Wellbeing Walk taking place from the CADAS offices and the Healthy City team at Cumberland Council run a programme of walks right across the Carlisle covering Petheril, Carlisle West and Border, Fellside and North Carlisle community panel areas.
- 3.12 **Travel Actively** - Two Travel Actively Funds (TAF) have been awarded totalling £44,827. The Travel Actively Learning Programme works with young people with Learning Difficulties and/or Autism to increase their awareness, knowledge and skills to enable them to travel actively safely. 114 people who accessed the learning programme.
- 3.13 253 people engaged with the Travel Actively project.
- 3.14 **Active Lives** - Following LGR, this data is now collected on a unitary authority footprint and not a district footprint, as it was done previously. This means a lot less schools are randomly selected to participate meaning the data is much more generalised across the unitary area.
- 3.15 **Cumbria School Games** – 5 county events (all panel areas were covered) took place in early 2023. 1,044 participants were involved as well as 175 young leaders. Planning is well underway for this year's events.
- 3.16 The current team focus is within the following Local Super Output Areas (LSOA):
- LSOA Carlisle 006B (Castle: South East) which was selected as the initial Active Cumbria priority place for Older Adults.

LSOA 009A Belle Vue: South East i.e. Raffles is a medium-term priority for Children and Young People and Low Socio-Economic groups.

LSOA 009D Morton: South is a medium-term priority for Low Socio-Economic Groups.

Local Focus Hub Update

- 3.17 The purpose of the Local Focus Hubs (LFH) is to coordinate partner agencies, establishing clear and productive relationships with key partners from statutory, secondary and third tier and voluntary groups. The aim of the LFH is to:
- Improve community safety and tackle difficult and long-term problems where a single organisation has explored all options and requires a partnership approach.
 - Lead on community safety initiatives and reduce the fear of ASB and Crime.
 - Identify emerging trends and look at initiatives to prevent and reduce ASB and Crime in partnership and collaboration.
- 3.18 There are three established Local Focus Hubs in Cumberland Council. Each geographically aligned with the neighbourhood policing teams of Carlisle and Wigton, Derwent and Esk. Each hub is based in co-located offices with easy access offering partners the opportunity to work and collaborate with LFH staff.
- The Carlisle LFH is situated on the ground floor of the Civic Centre and shares an office with the Enforcement Team.
 - Each LFH has a Police officer Hub Coordinator allocated, who is responsible for the day-to-day management of referrals received from partners.
- 3.19 **LFH Operating Model** - Problems are referred into the hub by any partner agency signed up to the information sharing agreement. A referral can relate to an individual, a family, a business, or organisation. The issue referred could be concerning crime and disorder, health and wellbeing, environmental, housing and many other areas of work.
- 3.20 There is an online referral form containing a series of risk assessment-based questions which produce a grading. Each referral is then managed through an established problem-solving model.
- 3.21 **LFH Partners** - Each Hub manages referrals in the same way, with each Hub having slightly different partners depending on the needs of the community.
- 3.22 Each LFH manager works alongside the neighbourhood policing team's Inspector which provides a lead on collaborative partnership work with:
- Community Sergeants, Community Beat Officers, Police Community Support officers, Child Centred Policing Teams, Police Mental Health team, Youth offending and Crime Prevention.
 - Cumbria Fire and Rescue, NHS Services including Addiction and Mental Health services, Multi-Disciplinary Teams (Vulnerable service users living in the

community), MARAC (Multi-agency risk assessment conference), Environment Agency, British Transport Police, Immigration.

- Local Authority – Environmental Health, Licensing, Enforcement, Legal, Planning, Homelessness Team, Greenspaces, Highways, Education, HAWCs, Trading Standards
- Social Housing partners from Riverside, Castles and Coasts, Home Group, My Spaces, Home Group, Westfield Housing and other smaller housing providers.
- Remedi (Mediation service and support for victims of ASB), Victim Support. Youth Organisations, Youth Offending, Age Concern, Business crime reduction group, Cumbria Family Support and many others.

3.23 An overview of Local Focus Hub initiatives is at **Appendix 1**

Teenage Market

3.24 Funded by the High Street Taskforce, three Teenage Markets have been successfully held in Carlisle throughout 2023, hosted by Cumberland Council. The Teenage Markets aim of giving a free platform in the city centre to aspiring young entrepreneurs and performers to showcase their talents.

3.25 Groups of young people from youth organisations and schools from within Carlisle have traded at all three markets: Carlisle Youth Zone, The Rock Youth Project and James Rennie enterprise group. Young people from each of these organisations were supported by youth workers and teachers when planning and preparing products to sell on their stall, as well as attending with the young people on the day.

3.26 Live music and performance is a key element to this unique market experience, providing an opportunity for young people to showcase their talents within the city centre in front of a live audience.

3.27 As well as providing young people with an opportunity to trade and perform, Carlisle Teenage Market also provided one young person the chance to develop their skills and experience in event management and sound production.

3.28 The Teenage Markets held throughout 2023 have evidenced a real entrepreneurial spirit amongst young people not only from within Carlisle but across Cumberland and it is hoped that this can be rolled out across Cumberland. Developed by local teams, to inspire more local traders, by looking at market towns as suggested by the young people themselves.

3.29 A copy of the full Teenage Market report can be made available to members on request.

Carlisle Libraries Update

- 3.30 Weekly events are well-attended and popular, including Lego Club, Baby Bounce and Rhyme and Storytimes. Early literacy is promoted through a programme of regular school visits where children are introduced to the library and encouraged to become members.
- 3.31 To support parents in the current economic climate, a World Book day costume swap was facilitated and themed activities and events were held to celebrate the day on 7 March.
- 3.32 The library service in the area offers a range of community engagement activities to promote health and wellbeing, information sharing, learning and development, and to reduce social isolation. Examples include a Weekly 'Knit & Natter' session, a Dungeons & Dragons game club for young people with social anxiety, an English Conversation Café for people who are learning English as a second language, a fortnightly Carlisle Refugee Action Group drop-in session and a weekly Resettlement Team Drop-in session.
- 3.33 Outreach staff take the library out to people in the community and hold regular reminiscence sessions in care homes. The outreach staff are also currently distributing refurbished laptops and databank cards to people who are in digital poverty. The Good Things Foundation has provided funding for this initiative for those individuals that qualify.
- 3.34 Carlisle Library is preparing to run a six-month pilot project where software will be loaded on to five self-issue kiosks in the library. This will enable the service to promote events, activities and service initiatives on the kiosks screens. The project will be evaluated over the six-month period, and, if successful, it may be rolled out to other libraries.
- 3.35 The Health and Wellbeing Coaches have a designated space in Carlisle Library from Monday to Friday. They offer an appointment and drop-in service for clients. Library staff can signpost people who need health and well-being support (sometimes in crisis) to the team.
- 3.36 The service also established a new partnership with the Department of Work and Pensions in Carlisle in the summer of 2023. A range of services, including Job Centre Plus, Carlisle Youth Alliance and Carlisle Key are in the library on a Friday. They offer appointments and drop-in services to young people between the ages of 16-25. Job fairs and information sessions with other key employment advisor agencies are being planned.
- 3.37 Other regular drop-in and advice sessions are available from a range of agencies, including Carlisle Law Centre, Victim Support UK (domestic abuse), Community Police, Age UK, Carlisle Repair Café, and SEND (special educational needs and/or disabilities).

- 3.38 Carlisle Library also host the Business and Intellectual Property Centre service. This is a British Library funded project which offers start-up business advice. The centre also offers access to the British Library's digital business resources.

Support Leaflet

The 'Christmas Support' leaflet has been updated and rebranded 'Winter Support'. The new version is at **Appendix 2**.

Consultations

Family Wellbeing Transformation

- 3.39 Cumberland Council are looking to transform their Family Wellbeing services to better meet the needs of children, young people and families in Cumberland. Their vision is that every child grows up in a nurturing and supportive environment, surrounded by love and a strong community which enables them to thrive. By prioritising children and family wellbeing, they can create a brighter future for generations to come.
- 3.40 A number of drop-ins offered the public an opportunity to share their views, ask questions and speak to elected members and staff. Members of the public were also invited to complete the Family Wellbeing in Cumberland survey which ran until 15 March 2024.

Waste Collection Review

- 3.41 Cumberland Council we are reviewing the waste collection services and are inviting feedback to help meet the needs of the residents.
- 3.42 The government is introducing a system called "Simpler Recycling". This means that Local Authorities are required to collect glass bottles and jars, tins and cans, household plastics such as bottles, tubs and trays (including flexible plastics e.g. crisp packets, biscuit/chocolate wrappers, film, bread wrappers), cartons, paper and cardboard, garden waste and food waste from the kerbside.
- 3.43 In addition, residents are being asked what other items could be collected from the kerbside to make recycling of all household items as simple and easy as possible.
- 3.44 The survey closed 15 March 2024

4.0 Options

Alternative Options Considered

- 4.1 No other options considered as this report is to note only.

Risks

- 4.2 The associated corporate risk is as follows:

There is a risk that the Community Panels and Community Networks do not effectively engage with and/or represent the views of local residents, partners, businesses and third sector organisations.

- 4.3 The activities outlined in this report and the associated recommendations help to mitigate this risk. There are no further risks associated with this report.

Consultation

- 4.4 There has been no consultation associated with the recommendations of this report.

Legal Comment

- 4.5 No legal issues arise directly from the report. Any legal issues arising from the delivery of specific projects will be dealt with as they arise.

Finance Comment

- 4.6 The Carlisle West Community Panel is one of 8 Community Panels which are funded from the Neighbourhood Investment Fund which is part of Communities and Localities within the Public Health and Communities Directorate.
- 4.7 The 2023/24 budget allocation to the Carlisle West Community Panel is £81,330.

Impact Assessments

- 4.8 An impact Assessment has not been used.

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Appendices attached to report:

- Appendix 1 – Local Focus Hub Initiatives
Appendix 2 – Winter Support Leaflet